

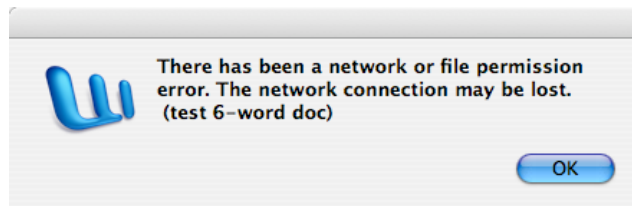
Another Workaround for the Word 2004 Save Issue

Josh Burkner | josh_burker@misd.wednet.edu
October 2005

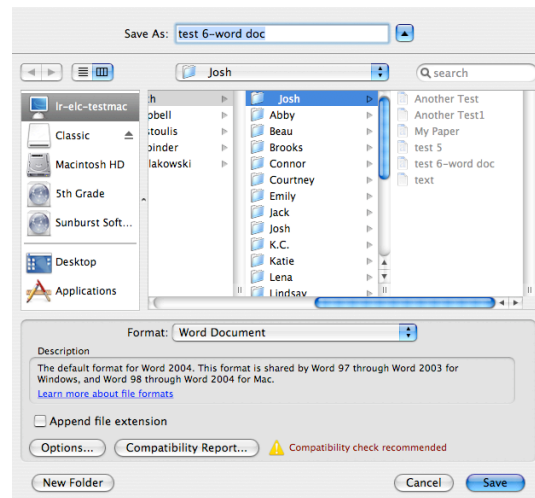
A bug in Microsoft Word 2004 will occasionally cause Word to produce an error when a document is saved to the server. While the document might be able to be saved multiple times with no issue, periodically Word will report: “*There has been a network or file permission error. The network connection may be lost. (file name).*” Word will then be unable to save the document to the server.

There is a workaround for this issue until the bug gets patched. Follow these directions to save your document to the server under a different name in the event that Word experiences the save issue.

When Word 2004 produces this error, the following dialog box appears:



Word then opens a Save slip, like shown below:



In this example, the document is named “test 6-word doc.” We need to rename the document to work around the bug in Word. Give the document a new name:



Click the **Save** button at the bottom of the Save slip. You will be presented with the original error message again, as shown in the first screenshot above; click the **OK** button again. Word will actually save the document with its new name, despite reporting an issue with saving the document. You must **Quit** Word then reopen your document in order for Word to save properly.